



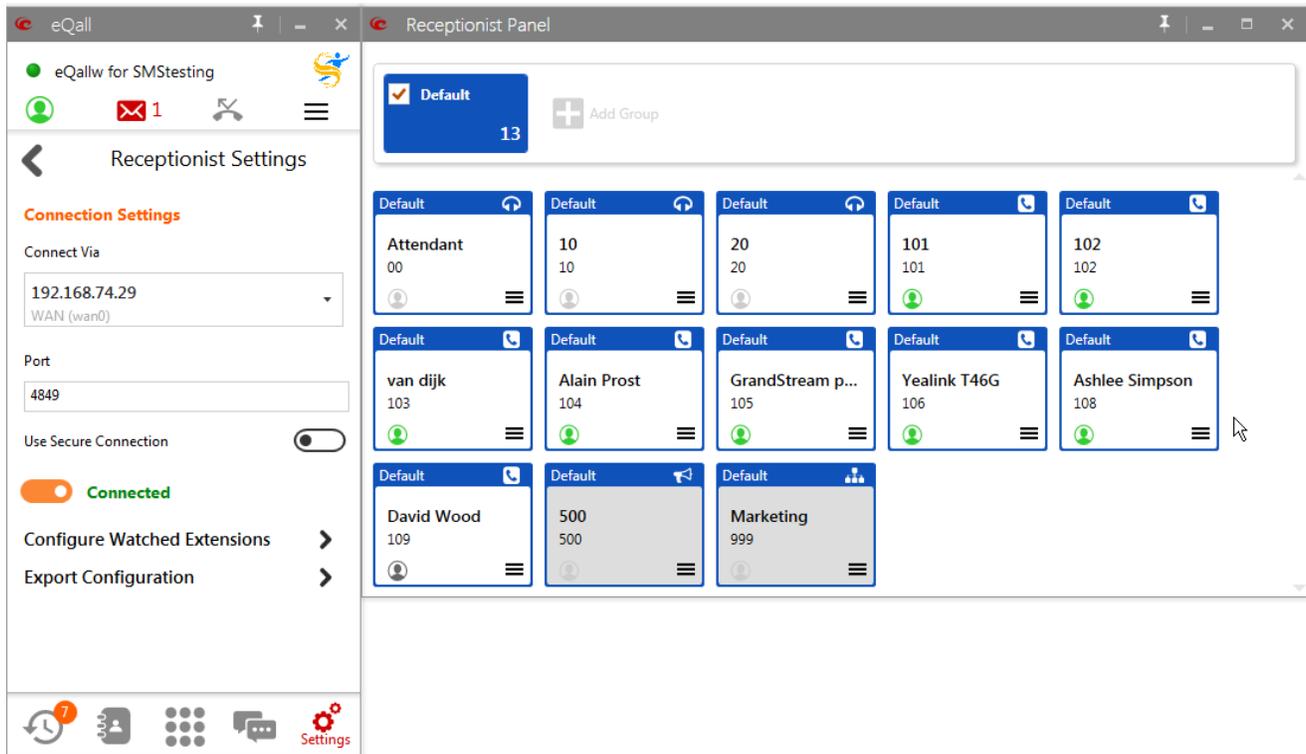
Epygi eQall Receptionist Console: Keep an Eye on Your Office Users

eQall is Epygi's award-winning softphone available for Microsoft Windows and for mobile devices using Android and iOS. It can seamlessly be installed on desktop PCs, laptops, and smartphones, enabling VoIP calls directly via the internet, whether you're using your computer or smartphone. With its user-friendly interface, eQall delivers a seamless experience, closely resembling the functionality of Epygi's supported full-featured desk phones.

eQall's Windows version offers a great feature known as the Receptionist Console. This graphical user interface is thoughtfully designed to monitor the status of up to 100 selected extensions on the QX system.

Through the Receptionist Console, users gain the ability to track the call status of individual users, whether they are currently ringing or engaged in a call. Additionally, it provides insights into their presence status, indicating if they are online, offline, away, or in "Do Not Disturb" mode. This functionality greatly simplifies various call handling procedures.

For instance, when initiating call transfers or setting up conference calls with watched extensions, the receptionist can instantly view the current status of each extension. Based on this information, they can make informed decisions about whether to proceed with the call transfer or other actions. Furthermore, the Receptionist Console allows for the convenient grouping of extensions by department, enhancing identification and management capabilities. Very conveniently the configuration for all the monitored extensions can be exported and saved then imported back to the same or another eQall extension.



Receptionist Console offers the following capabilities:

- Place calls to the watched extension
- Intercept calls directed to the watched extension
- Leave voice messages in the watched extension's mailbox
- Perform blind transfers to the watched extension
- Execute consultative transfers to the watched extension
- Monitor call and phone presence statuses for the watched extension