



Epygi Softphone Application - eQall Make and Receive VoIP Calls

eQall, an award-winning softphone developed by Epygi, is compatible with Microsoft Windows and mobile devices using Android and iOS. In 2020, it received recognition for Industry Innovation, earning Epygi the prestigious INTERNET TELEPHONY Product of the Year Award. eQall seamlessly installs on desktop PCs, laptops, and smartphones, using the internet for VoIP calls directly from your chosen device. With its user-friendly interface, it functions just like Epygi's supported full-featured desk phones.

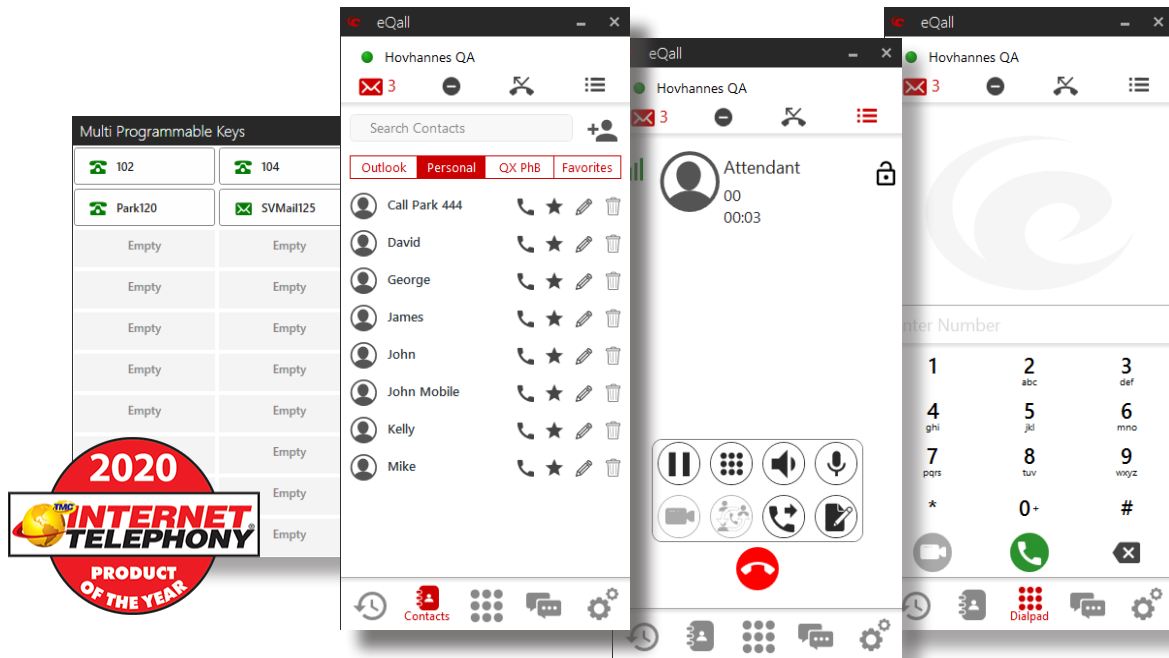
eQall serves as a comprehensive desk phone replacement, designed exclusively for use with QX/UC PBX appliances and Epygi ecQX, the cloud-based PBX solution. Upon license activation, it registers as an extension within the QX/UC/ecQX system, eliminating the need for physical desk SIP phones.

Costly hardware investments become a thing of the past. With eQall, you're equipped with the flexibility to take your communication solution wherever you go, be it changing offices, working remotely, or traveling.

By choosing eQall, you unlock a multitude of advantages beyond basic telephony features. Users will appreciate its instant QR code-based auto provisioning, automatic connection to the appropriate QX interface, and seamless transitions between QX interfaces when switching from local to public networks. Additionally, eQall offers diverse contact directories, voice mail access, call history tracking, embedded chat, and SMS capabilities. Every incoming and outgoing call record is saved. With exciting future updates on our roadmap, eQall is your gateway to the future of communication.

eQall Features

- Automatic provisioning after scanning the QR code generated on QX
- Automatic detection of the IP address for connecting to QX (LAN IP, WAN IP, external router public IP, etc.)
- "Symmetric" SIP/RTP for NAT traversal when eQall is located behind the NAT
- Using SIP proxy for connecting eQall with QX, which allows to open only selected ports for SIP on QX firewall
- Supports registration of up to 8 SIP accounts on the same or different QX systems
- In-call call quality indicator
- Audio Codecs: G.711a/u law, G.722, OPUS, G.729, iLBC
- Video Codecs: H.264
- Auto answer
- Presence status
- Separate ringing device selection



- SW version check and update
- Windows notification on call end, including the call termination time, called destination, call duration
- Basic voice and video calls
- Call hold and switching between calls
- Call history
- Blind and Consultative Call Transfer
- Call Park
- 3-Way Conference
- Embedded chat, SMS/WhatsApp Messaging
- Voice mail indicator: It not only notifies you of new voicemails but also offers the convenience of one-click access to your mailbox and all shared voice mailboxes.
- Call Forwarding Indicates unconditional call forwarding status and allows easy toggling.
- Secure Communications (TLS, SRTP)
- Call Recording indicator to show the call recording status and allow to toggle it on/off*
- Up to 20 Multi Programmable Keys for the following:
 - Watching dialog status of extension: in active call, ringing, idle
 - Presence status of extension: on-line, off-line, away, etc.
 - Call back
 - Call block
 - Line info
 - Speed dial
 - Call Park
 - ACD agent login/logout
 - Shared voice mail
 - Toggle day/night schedule
- Receptionist Console for the following:
 - Show the status of up to 100 watched extensions (ringing, talking)
 - Call to the watched extensions
 - Leave voice mails to the mailboxes for watched extensions
 - Transfer calls to the watched extensions
 - Intercept the calls to the watched extensions
- Multiple contact lists:
 - MS Outlook contact list
 - eQall's own contact list
 - QX contact list (QX phone book)
 - Favorites contact list populated from the above listed contact lists
- Messaging (including in-call messaging)
- Group messaging
- Secure Communications (TLS, SRTP)

* Will be available in the future.

Without a doubt, integrating Epygi's eQall softphone into your VoIP solution promises to be an exceptional enhancement. Whether you're drawn to its array of benefits, the convenience it offers, or the cost-saving potential, eQall is designed to cater to the evolving requirements of your expanding business.